

## Post Processor Request Form

Thank you for your recent Mastercam order. One of the biggest keys to your success will be deployment of post processors that give you edit-free G-code programs. ShopWare Inc. is committed to providing trouble free, working posts as quickly as possible.

Our post policy is as follows:

As part of your current Mastercam Maintenance contract, ShopWare will include, at no charge, any standard 3 axis posts from ShopWare's post library. These posts have been proven and will provide you worry free G-code programs. Many times, programmers prefer to see their programs follow a specific standards-based format. If you require these posts to be edited beyond their original scope, ShopWare will be pleased to quote this work. These custom posts are guaranteed to provide G-code output to your specifications.

Due to the complexity and wide variety of machines and controls we ask that you complete the relevant areas of the following forms when requesting a post processor for a given machine. Completion of the relevant forms will allow us to keep the turn around time of your request to a minimum. Often times, post assistance is delayed due to a lack of information and/or specifications needed to complete the process. Other times we are overwhelmed with extraneous data which takes large amounts of time to sort through only to find that the information really needed was not supplied.

To help us provide the best service possible, please complete only those pages that pertain to your given machine type.  
**Each post request should include:**

- Complete "G-code" and "M-code" lists
- Canned cycle information (if applicable).
- Sample NC code files with examples of start of file, tool changes, coolant on/off, cutter compensation, arcs and canned cycles are also required.

We will contact you if more information is required to process your request.

**Adobe Standard/Pro users** -Email completed document to Tech@shopwareinc.com

**Adobe Reader users** -Print and fax completed document:

Attention: Post Department  
Fax Number: (847) 428-4359

### Company Information:

**Company Name:** \_\_\_\_\_

**Sim Number** (if end user): \_\_\_\_\_

**Mastercam Version:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_

**Contact Phone:** \_\_\_\_ - \_\_\_\_ - \_\_\_\_

**Contact Email:** \_\_\_\_\_

ShopWare Inc.  
Phone: (847) 428-4350  
Fax: (847) 428-4359

Email: [tech@shopwareinc.com](mailto:tech@shopwareinc.com)

Machine Make/Model: \_\_\_\_\_

Machine Control Make/Model (i.e. Fanuc 18t): \_\_\_\_\_

Age of Machine:

Current Programming System: \_\_\_\_\_

Machine Tool Reseller: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address:

Phone: \_\_\_ - \_\_\_ - \_\_\_\_\_

Email: \_\_\_\_\_

**Mill Post Specific**

Is an experienced programmer for this machine available for questions? Yes No

Contact Name: \_\_\_\_\_

Are programming manuals available for this machine/control? Yes No

Are copies of proven programs available for features required? Yes No

Machine type: Horizontal Vertical

Number of axis: 2 3 4 5

4<sup>th</sup> axis information: Full Rotary Indexer None

Axis of rotation (if applicable): X Y Z

**5 Axis machines:** Complete 5 Axis Specific Page

Tables: Single Dual Multiple

Heads: Single Dual Multiple

**What is the axis layout of the machine?** Please provide a diagram of the machine with clear labeling of each axis and its limits...

Additional Notes

Please include any additional notes you feel we may need to process your request here: